



leaders have been using Lean Six Sigma (LSS) to drive improvements across industries, enabling their companies to reduce cycle time and waste, thus improving revenue and profits. Now they can finally unlock their company ' s full potential by combining LSS and AI. In Lean Six Sigma in the Age of Artificial Intelligence, the world ' s most respected expert on LSS, Michael L. George, Sr., shows how to harness the power of the technology that promises changing everything as we know it—Artificial Intelligence—to dramatically enhance any LSS management program. This game-changing guide takes you through the process of using AI to unlock maximum speed, solve complex manufacturing challenges, reduce waste, increase company profits, and ultimately outflank your competition at every turn. With Lean Six Sigma in the Age of Artificial Intelligence, you ' ll take this revolutionary approach to its limits—and that will make all the difference between business success and failure in the coming decades.

Lean Project Delivery and Integrated Practices in Modern Construction is the new and enhanced edition of the pioneering book Modern Construction by Lincoln H. Forbes and Syed M. Ahmed. This book provides a multi-faceted approach for applying lean methodologies to improve design and construction processes. Recognizing the wide diversity in the landscape of projects, and encompassing private and public sector activity, buildings and infrastructure, the book expands upon the detailed coverage of integrated project delivery and new lean tools and techniques to include: Greater emphasis on the importance of creating a lean culture and the initiatives required to transform the industry; Expanded discussions of the foundational writings in lean construction theory; Exploration of the synergies between "lean" and "green" initiatives; Specific procedures for modifying planning and scheduling activities to improve the performance of the project team; Expanded sections on quality, and topics that have become a part of the lean lexicon, such as Choosing by Advantages, "line of balance"/location-based scheduling, virtual design teams, takt time planning and set-based design; Discussion questions for beginners and advanced lean practitioners; and Improved cross-referencing within the text to help the reader navigate the frameworks, techniques and tools to support the application of lean principles. The techniques described here enhance the use of resources, reducing waste, minimizing delays, increasing quality and reducing overall costs. They enable practitioners to improve the quality of the built environment, secure higher levels of customer/owner satisfaction, and simultaneously improve their profitability. This book is essential reading for all those wanting to be at the forefront of construction management and lean thinking.

The Global Quality Management System: Improvement Through Systems Thinking shows you how to understand and implement a global quality management system (QMS) to achieve world-class business excellence. It illustrates the business excellence pyramid with the foundation of management systems at the system level, Lean System at the operational level,

Quality has quickly become one of the most important decision-making factors for consumers. And although organizations invest considerable resources into building the right quality management systems (QMSs), in many instances, the adoption of such quality improvement tools are just not enough. Building Quality Management Systems: Selecting the Right Methods and Tools explains exactly what directors, practitioners, consultants, and researchers must do to make better choices in the design, implementation, and improvement of their QMSs. Based on the authors ' decades of industrial experience working on business improvement projects for multinationals looking to design or improve their QMSs, the book discusses building QMSs based on two important organizational elements: needs and resources. It begins with an overview of QMSs and systems thinking and the impact of QMSs on financial performance. Illustrating the process management approach, it reviews the most well-known business and quality improvement models, methods, and tools that support a major QMS. The authors introduce their own time-tested methodology for designing, implementing, and enhancing your own QMS. Using their proven method, you will learn how to: Implement a strategic quality plan based on your specific needs, capabilities, cost – benefits, policies, and business strategies Select the right models, methods, and tools to be adopted as part of your QMS Understand the critical success factors and implementation challenges Evaluate the level of maturity of your QMS and your implementation efforts Highlighting the importance of quality as a way of life, this book supplies the understanding you ' ll need to make the right choices in the development and deployment of your QMS. With a clear focus on business performance and process management, it provides the basis for creating the quality management culture required to become a world-class organization.

Lean, Agile and Six Sigma Information Technology Management

How to Use Lean Speed and Six Sigma Quality to Improve Services and Transactions

Total Construction Management

Lean System Management for Leaders

Lean Quality in Construction Project Delivery

From Total Quality Control to Lean Six Sigma

8th International Heinz Nixdorf Symposium, IHNS 2010, Paderborn, Germany, April 21-22, 2010, Proceedings

Introduction to Business covers the scope and sequence of most introductory business courses. The book provides detailed explanations in the context of core themes such as customer satisfaction, ethics, entrepreneurship, global business, and managing change. Introduction to Business includes hundreds of current business examples from a range of industries and geographic locations, which feature a variety of individuals. The outcome is a balanced approach to the theory and application of business concepts, with attention to the knowledge and skills necessary for student success in this course and beyond.

In this book, author Sadao Nomura taps into his decades of experience leading and advising Toyota operations in a wide variety of operations to tell the story of radical improvement at Toyota Logistics & Forklift (TL&F). This book tells in great detail what the author did with TL&F, how they did it, and the dramatic results that ensued. TL&F has long been a global leader in its industry. TL&F is part of Toyota Industries Corporation, which was founded by Toyota Group founder Sakichi Toyoda almost 100 years ago. Sakichi Toyoda is legendary in the Lean community as the originator of the all-important "JIDOKA" pillar of TPS, which ensures 1) built-in quality and 2) respect for people through ensuring that technology works for people rather than the other way around. Although TL&F seemed to be performing well, insiders knew that, as the founding company of the Toyota group, it needed to do better, especially in the quality performance of its global subsidiary operations. But improvement would not be easy in a company that already prided itself in its history as an exemplar in providing highest quality products and services. In 2006, TL&F requested assistance from Sadao Nomura. The initial request was for Mr. Nomura to support quality improvement in three global operations that had become part of TL&F through acquisition: US, Sweden, and France. Improvement was expected at these affiliates, but the dramatic nature of the improvement was not. Further, the improvement activities were so powerful that they were also instituted at the parent operations in Japan. Over a period of almost ten years, the company with the name most associated with product quality experienced quality improvement unparalleled in its history. "Dantotsu" means "extreme," "radical," or "unparalleled."

In the face of growing customer expectations, turbulent economic conditions and increasing IT complexity, ideal execution of IT strategies have never been more important and challenging. This book is about methods of delivering the most value at the lowest cost. It offers a collection of business and technical problem solving techniques to solve many of the recurring IT problems in your firm. If you are looking to transform your IT organization into a lean, high velocity, high quality and high precision machine that can deliver amazing results with less, this book is for you. Simply apply the Lean, Agile and Six Sigma methods outlined in this book and see the remarkable improvements in customer satisfaction and return on your IT investments. The lessons in this book are for the entire management team, for those who want to achieve perfection with IT, for the senior executive, the IT strategist and the practitioners alike.

Lean Manufacturing, also called lean production, was originally created in Toyota after the Second World War, in the reconstruction period. It is based on the idea of eliminating any waste in the industry, i.e. any activity or task that does not add value and requires resources. It is considered in every level of the industry, e.g. design, manufacturing, distribution, and customer service. The main wastes are: over-production against plan; waiting time of operators and machines; unnecessary transportation; waste in the process itself; excess stock of material and components; non value-adding motion; defects in quality. The diversity of these issues will be covered from algorithms, mathematical models, and software engineering by design methodologies and technical or practical solutions. This book intends to provide the reader with a comprehensive overview of the current state, cases studies, hardware and software solutions, analytics, and data science in dependability engineering.

The Global Quality Management System

Banish Waste And Create Wealth In Your Corporation

ISO 9001 and Lean

Lean Management and Kaizen

Advanced Manufacturing and Sustainable Logistics

Quality Management Implementation in Higher Education: Practices, Models, and Case Studies

Transforming Your Enterprise into a High Quality Patient Care Delivery System

Infusing quality in a lean healthcare setting has one ultimate goal—to improve care delivery and, in doing so, increase the value of the experience for the patient. Process quality, patient expectations, and the patient experience are all crucial to understand the entire spectrum of quality within an organization. Obtaining multiple perspectives on quality and collecting actionable data is absolutely essential for health care organizations to take the appropriate actions and countermeasures. Data is critical to a lean organization because it allows decisions to be based on evidence, and those decisions and actions can be monitored, measured, and reviewed. Allowing leaders and frontline workers to easily and readily access data that is relevant to their unit enables those workers to make decisions based on trends and data to improve their daily work--and quality for the patient. These improvements, however, are not possible and cannot be sustained without training, tools, and the support of leadership. The purpose of this book is to provide a blueprint for quality to hospitals, health care organizations, leaders, and frontline workers by providing them with the tools, training, and ideas to address quality within their organization and leverage it to improve the patient experience. The general concepts for an organization will be discussed; however, the responsibilities of individual positions, the decision making processes, and the training for individuals positions will be provided to give readers a more accurate depiction of daily work, the requirements, and decision making